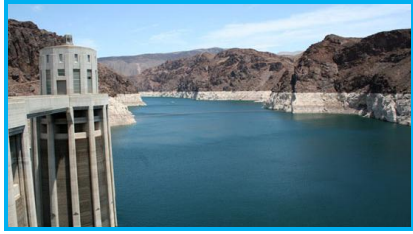


Why a Water Shortage?



- **California's water supply** has been cut due to drought and pumping restrictions.
- **90% of San Clemente's** water supply is imported and wholesale water agencies have cut the amount of imported water San Clemente normally receives.
- **San Clemente faces a water shortage** of 12% and is relying on all customers to continue to use water wisely.
- A **Water Shortage Level 2 Water Alert** was declared by City Council on July 7, 2009 and will be in effect through June 30, 2010.
- **This brochure highlights the water restrictions** in place during a Water Shortage Level 2 Water Alert along with year-round water waste restrictions.
- **Watersmart San Clemente!** You are in control of your water use so please use water wisely.

Violations may be subject to administrative citations and fines.

Important Contact Numbers:

Water Customer Service	(949) 366-1553
Urban Runoff hotline	(949) 366-1553
Urban Runoff info	(949) 361-6143
Water Billing	(949) 361-8314
24 hr Water Emergency	(949) 366-1553

Important Websites:

www.san-clemente.org/watersmartSC

The City's water conservation website

www.twitter.com/watersmartSC

WatersmartSC updates & tweets

www.bewaterwise.com

Landscape & irrigation information
Single-family residential rebates

www.h2ouse.org

Wise water use indoors & out

www.allianceforwaterefficiency.org

Cutting-edge efficiency: appliance & hardware lists

www.sccleanocean.org

San Clemente's Clean Ocean Program

To sign up for free site surveys, contact:

Water Conservation Program

(949) 361-8354

SaveWater@San-Clemente.org



Violations may be subject to administrative citations and fines.

The entire Water Conservation Ordinance is available @ the water conservation website:

www.san-clemente.org/watersmartSC



**WATERSMART SC:
DO MORE WITH LESS**

**City of San Clemente
Water Conservation Ordinance**

**Residential
Water Waste Restrictions**



Water Conservation Program
Contact & Information:
www.San-Clemente.org/watersmartSC
www.twitter.com/watersmartSC
SaveWater@San-Clemente.org

July 2009

Year-Round Mandatory Residential Water Waste Restrictions

Vehicle washing is permitted by hand with a bucket or with a hose that is equipped with an automatic shutoff nozzle.

Repair of plumbing, sprinklers and irrigation system leaks must be initiated within 72 hours upon learning of such leaks.

Watering your lawn and plants:

- **Efficient watering only.** No automatic irrigation between the hours of 9:00 AM and 6:00 PM, unless using the methods below:
 - Drip, bubbler, or soaker irrigation hardware or emitters; or
 - By hand, using a bucket; and / or
 - By hand, using a hose with an automatic shutoff nozzle; or
 - With use of a sensor-based automatic irrigation controller; or
 - Maintenance and installation may be performed between 9 AM and 6 PM with a person in attendance.
- **Irrigation prohibited when it rains.**
- **Minimize overspray** and excess runoff onto paved surfaces such as sidewalks, driveways, v-ditches, gutters and roadways.

Do not clean surfaces and structures with water – use a broom instead of water.

Swimming pools and spas are to not be emptied and refilled except to prevent or repair structural damage or to comply with public health regulations. Discharge of pool filter backwash to the stormwater drainage system is prohibited. Use a pool/spa cover to prevent evaporation and for energy and chemical saving benefits.

Water Shortage Levels

described below may be declared to respond to water shortage conditions.

Each elevated shortage level will include the elements of the previous shortage levels as well as the year-round restrictions.

Level 1 - Water Watch

Leaks are to be fixed within 48 hours.

Reduce landscape watering is voluntary but very strongly encouraged.

Residential car washing is discouraged in favor of using a commercial car wash.

Level 2 - Water Alert

Leaks are to be fixed within 24 hours.

Tier Allocations & Surcharges may be imposed. The City's water rates for residential customers are setup on a 3-Tier basis, with the Tier 1 allocation providing water for non-discretionary indoor needs.

Tier 2 & 3 allocations may be adjusted relative to the water supply shortage. The City may also charge an additional water surcharge for accounts which fail to abide by the water restrictions and requirements adopted by the City in response to a Level 2 Water Alert.

Level 3 - Water Warning

Further tier allocations & surcharges may be imposed during a Level 3 Water Warning.

Landscaping requirements may not be imposed by any person or entity, other than the City, onto another person. For example, an HOA cannot require landscaping improvements to a resident.

Turf restrictions will be enforced that prohibit planting turf (grass).

No washing down or hosing off buildings, structures, sidewalks, parking areas, patios, or other impervious surfaces.

Pools, spas, water features shall not be filled or emptied and refilled. 1" or less of water can be added if topping-off.

Level 4 - Water Emergency

Further tier allocations & surcharges may be imposed relative to the water shortage emergency.

Outdoor irrigation is prohibited or curtailed as determined by City Council.

Residential washing of autos is prohibited but washing is allowed at commercial facilities. Boats and RVs are exempt.

